

# Comparison of the Mean & Quartiles of Groups Surveyed at Brewton-Parker College / 2003-04 & 2002-03

2004 SURVEY		Total Population			Mt Vernon Students					External Students								Faculty					Staff										
		2004 N=700	C	2003 N=327	Q	2004 n=290	R	C	2003 n=124	R	Q73	2004 n=188	R	Q47	2004 n=298	R	C	2003 n=109	R	Q	2004 n=44	R	C	2003 n=35	R	Q	2004 n=68	R	C	2003 n=59	R		
1	<b>LIBRARY</b>																																
2	Rate the Library Staff	-1.9%	5.13	■ ▽	5.23	■	1	4.80	■ ● ▽	5.01	■ ●	1	4.30	□ x				*		43	5.29	■ ● ▽	5.35	■ ●	40	5.31	■ ● ▽	5.33	■				
3	Library Procedures	-2.0%	5.01	■ ▽	5.11	■	2	4.70	■ ● ▽	4.89	■ ●	2	4.10	□ x				*		44	5.11	■ ● ▽	5.32	■ ●	41	5.22	■	▽	5.12	■			
4	Reference assistance	-1.4%	5.10	■ ▽	5.17	■	3	4.71	■ ● ▽	4.87	■ ●	3	4.11	□ x				*		45	5.27	■	▽	5.48	■ ●	42	5.33	■	△	5.17	■		
5	Adequate resources for assignments	1.4%	4.57	■ ▽	4.50		4	4.41	■ ● ▽	4.56	■ ●	4	3.94	□				*		46	4.31	□ ●	△	4.16	□ ●	43	4.98		△	4.79	x		
6	Electronic databases (i.e., GALILEO)		4.89	■	*		5	4.45	■ ●	*	■ ●	5	4.31					*		47	5.00	■		*		44	5.21	■		*			
7	Circulating/reserve services		4.94	■	*		6	4.51	■ ●	*	■ ●	6	4.18	□ x				*		49	5.12	■ ●		*		46	5.20	■		*			
8	Adequate periodicals for assignments	-6.7%	4.45	■ ▽	4.75	■	7	4.45	■ ● ▽	4.75	■ ●																						
9	Interlibrary loan services	3.3%	4.83	■ △	4.67		8	4.55	■ ▽	4.69	■	7	4.02	□ x	1	4.34	□ x	△	3.79	□ x	48	5.21	■	△	5.15	■	45	5.22	■ x	△	5.05	■ x	
10	Library orientation session	-3.7%	4.82	■ ▽	5.00	■	9	4.30	■ ▽	4.70	■	8	3.81	□ x				*		50	5.04	■	▽	5.24	■ x	47	5.13	■ x	△	5.06	■ x		
11	Computer access to collections		5.08	■	*						9	3.92	□ x					*		52	5.00	■		*		49	5.16	■		*			
12	Library equipment (i.e., microfilm readers, etc.)	-3.6%	4.61	■ ▽	4.77		10	4.38	■ ▽	4.84	■	11	3.96	□ x				*		53	4.54	■	▽	4.62	■ ●	50	4.90		△	4.86	x		
13	Archives collection		4.84	■	*		11	4.49		*	■	10	3.92	□ x				*		51	4.92	■		*		48	5.11	■		*			
14	Library facilities		4.89	■	*		12	4.80	■ ●	*	■	12	4.17	□				*		54	4.81	■		*		51	5.07	■		*			
15	Operating hours		4.87	■	*		13	4.69	■ ●	*	■	13	4.67					*		55	4.66	■		*		52	5.27	■		*			
16	<b>PLANT OPERATIONS AND FACILITIES</b>																																
17	Rate the timeliness of response to maintenance requests	-1.6%	4.44	■ ▽	4.51		14	3.70	□ ▽	3.94	□									56	4.74	■	▽	4.86	■ ●	53	4.88	■ ●	△	4.73	■ ●		
18	Maintenance of your resident hall	-3.7%	4.08	□ ▽	4.23	□	15	3.88	□ ▽	4.03	□									57	3.80	□ ⊗	▽	4.00	■ ⊗	54	4.55	x	▽	4.65	x		
19	Overall rating of your resident hall	-4.2%	4.05	□ ▽	4.22	□	16	4.05	□ ▽	4.22	□																						
20	Maintenance of your dorm room	-7.7%	4.13	□ ▽	4.45	□	17	4.13	□ ▽	4.45	□																						
21	Overall rating of your dorm room	-1.7%	4.19	□ ▽	4.26	□	18	4.19	□ ▽	4.26	□																						
22	Your dormitory rest room & lobby	-3.8%	3.93	□ ▽	4.08	□	19	3.93	□ ▽	4.08	□																						
23	Provisions for academic study in dorm	-5.9%	3.72	□ ▽	3.94	□	20	3.72	□ ▽	3.94	□																						
24	Maintenance of class rooms	-2.1%	4.88	■ ▽	4.98	■	21	4.80	■ ● ▽	4.90	■ ●	14	5.17	■ ●				*		58	4.84	■	▽	5.09	■ ●	55	5.00		△	4.96	x		
25	Overall rating of class rooms	-1.8%	4.75	■ ▽	4.83	■	22	4.79	■ ● ▽	4.89	■ ●	15	5.09	■ ●				*		59	4.44	■	▽	4.72	■ ●	56	5.02		△	4.89	x		
26	Rating of science laboratories	2.7%	4.86	■ ▲	4.73		23	4.61	■ ▽	4.69	■	16	4.55					*		60	4.82	x	△	4.50	■ ⊗	57	5.16	■ x	▲	5.00	x		
27	Music facilities	-1.5%	4.32	□ ▽	4.38		24	4.25	x ▽	4.28	x									61	3.78	□ x	▽	3.92	□ x	58	4.92		▽	4.95	x		
28	Drama facilities	7.0%	3.43	□ △	3.19	□	25	3.59	□ x △	3.48	□ x									62	2.84	□ x	△	2.53	□ x	59	3.85	□ x	△	3.55	□ x		
29	Art facilities	-0.9%	4.09	□ ▽	4.13	□	26	4.01	□ x ▽	4.12	□ x									63	4.00	□ x	△	3.89	□ ⊗	60	4.26	□ x	▽	4.37	□ x		
30	Recreational facilities in Student Act. Center	-3.5%	5.10	■ ▽	5.28	■	27	4.85	■ ● ▽	5.34	■ ●									64	5.22	■	▽	5.32	■	61	5.22	■	△	5.17	■		
31	Recreational facilities in old Student Center	2.4%	3.99	□ △	3.90	□	28	3.67	□ △	3.60	□ ●									65	4.10	□ x	△	4.06	□ x	62	4.21	□	△	4.03	□ x		
32	Outdoor recreational facilities	-0.5%	4.36	□ ▽	4.38		29	4.15	■ ▽	4.24	■ ●									66	4.60	■	△	4.55	■	63	4.33	□	▽	4.35	□		
33	Study facilities for commuter students	7.7%	4.54	■ ▲	4.19	□	30	4.17	x ▽	4.46	■ ●	17	4.40					*		67	4.58	x	▲	4.15	□	64	4.86	■	▲	3.95	□ x		
34	Lounge & recreational facilities for commuters	10.1%	4.54	■ ▲	4.08	□	31	4.08	□ x ▽	4.48	x	18	4.28					*		68	4.59	x	▲	4.00	□	65	4.94	■	▲	3.76	□ x		
35	<b>FOOD SERVICES</b>																																
36	Quality of food in downstairs cafeteria	2.6%	4.19	□ △	4.08	□	32	2.86	□ △	2.66	□									70	4.76	x	▽	4.84	■	66	4.94	■ ●	△	4.73	■ ●		
37	Variety of food in downstairs cafeteria	4.1%	4.15	□ △	3.98	□	33	2.99	□ △	2.50	□									71	4.57	x	▽	4.84	■	67	4.89	■ ●	△	4.60	■ ●		
38	Quality of food in upstairs Food Court	0.9%	4.92	■ △	4.88	■	34	4.56	■ ● △	4.47	■ ●									72	5.00	■ x	*	5.00	■	68	5.21	■ ●	△	5.17	■ ●		
39	Variety of food in upstairs Food Court	-0.1%	4.69	■ ▽	4.70	■	35	4.27	■ ● △	4.20	■ ●									73	4.83	x	▽	4.95	■	69	4.98	■ ●	△	4.94	■ ●		

2004 SURVEY		Total Population					Mt Vernon Students					External Students								Faculty					Staff																
		2004 N=700		C	2003 N=327		Q	2004 n=290		R	C	2003 n=124		R	Q73	2004 n=188		R	Q47	2004 n=298		R	C	2003 n=109		R	Q	2004 n=44		R	C	2003 n=35		R	Q	2004 n=68		R	C	2003 n=59	
40	Overall service	-1.2%	4.83	▼	4.89	36	4.21	●	△	4.20	●															74	5.05	■	x	▽	5.30	■		70	5.23	■	●	△	5.16	■	●
41	Friendliness of staff	0.6%	5.23	■	5.20	37	4.84	■	●	4.81	■	●														75	5.35	■		△	5.27	■		71	5.50	■	●	▽	5.52	■	●
42	The cafeteria/food court hours	7.9%	4.51	▲	4.16	38	3.65	□	●	3.23	□	●														76	4.76		x	△	4.33		x	72	5.13	■	●	▲	4.91		●
43	Vending outlets	3.7%	4.32	□	4.16	39	3.60	□	●	3.57	□	●														77	4.48			▲	4.18	□	x	73	4.87			△	4.72		
44	<b>CAMPUS MAIL SERVICES</b>																																								
45	Rate the campus mail/package service	-2.7%	5.11	■	5.25	40	4.81	■	●	4.96	■	●														78	5.24	■		▽	5.32	■	●	74	5.28	■	●	▽	5.47	■	●
46	Campus phone service	-1.9%	4.80	■	4.89	41	4.61		▽	4.70																80	5.00	■	●	▽	5.06	■	●	76	4.78		●	▽	4.91		●
47	Lost and found service	-1.1%	4.99	■	5.05	42	4.63		▽	4.74	■	x														81	5.27	■	x	△	5.14	■	x	77	5.07	■		▽	5.26	■	x
48	Friendliness of post office staff	-3.9%	5.26	■	5.47	43	4.93	■	●	5.24	■	●														82	5.45	■		▽	5.59	■	●	78	5.40	■	●	▽	5.57	■	●
49	<b>CAMPUS STORE</b>																																								
50	Availability of textbooks	1.8%	4.75	△	4.67	44	4.60		▽	4.77	■	●	19	4.50		●	2	4.40		●	△	3.90		●		83	4.97	■	●	△	4.94	■	●	79	5.03			▽	5.05	■	x
51	Other educational material	3.8%	4.73	△	4.55	45	4.60		▽	4.75	■	●	20	4.41			3	4.46		●	▲	3.64	□			84	4.84		●	△	4.68		●	80	5.00			▽	5.12	■	x
52	Other reading material	6.2%	4.51	▲	4.23	46	4.37		△	4.25		●	21	4.29	□		4	4.35		●	▲	3.76	□			85	4.50		●	▲	4.22	□	●	81	4.81			△	4.68		
53	School and office supplies	0.2%	4.70	△	4.69	47	4.74	■	●	4.92	■	●	22	4.38			5	4.10	□	●	*	3.84				86	4.89	■	●	▽	4.91	■	●	82	5.05	■	●	▽	5.07	■	●
54	Snack items	-4.8%	4.76	▼	4.99	48	4.59		▽	4.73		●														87	4.70			▽	4.83			83	4.98		●	▼	5.40	■	●
55	Gifts	-1.9%	4.64	▽	4.73	49	4.40		▽	4.53		●														88	4.74		●	△	4.64			84	4.79		●	▽	5.02		●
56	Clothing	-2.3%	4.65	▽	4.76	50	4.38		▽	4.52		●														89	4.76		●	△	4.75			85	4.81		●	▽	5.00		●
57	General product quality	-2.4%	4.88	■	4.99	51	4.67	■	●	4.79	■	●	23	4.67								*				90	4.94	■	●	▽	5.03	■	●	86	5.02		●	▼	5.16	■	●
58	General product availability	-3.3%	4.69	▽	4.84	52	4.60		▽	4.66		●	24	4.86								*				91	4.64		●	▽	4.90		●	87	4.82	⊗	▽	4.96		●	
59	General product selection	-4.5%	4.53	▽	4.74	53	4.42		▽	4.55		●	25	4.43								*				92	4.50		●	▽	4.73		●	88	4.68		●	▽	4.93		●
60	Buyback purchases	7.9%	4.04	□	3.73	54	3.90	□	●	3.90	□	●	26	3.77	□		6	3.41	□		△	2.96	□			93	4.18	□	x	△	3.40	□	x	89	4.68		x	△	4.64		x
61	Pricing	1.7%	3.75	□	3.69	55	3.34	□	●	3.48	□	●	27	3.04	□	●	7	3.04	□	●	△	2.53	□	●		94	4.09	□	●	▽	4.23	□	●	90	4.53	□	●	△	4.50	□	●
62	Hours of operation	-2.9%	4.76	▼	4.89	56	4.50		▽	4.68		●	28	4.30	□	●						*				95	4.80		●	▽	4.88		●	91	4.97		●	▼	5.12	■	●
63	Quality of service offered	-1.5%	4.86	■	4.93	57	4.80	■	●	5.03	■	●	29	4.55		●	8	4.40		●	△	3.97		●		96	5.03	■	●	▽	5.36	■	●	92	5.19	■	●	▽	5.36	■	●
64	<b>VARIOUS STUDENT SERVICES &amp; STAFF</b>																																								
65	Student Affairs staff	0.1%	4.78	△	4.77	58	4.68	■	●	4.60	■	●	30	4.92	■	x					*					97	4.61			▽	4.75			93	5.04		●	△	4.96		●
66	Counseling Center	-4.1%	4.85	■	5.04	59	4.80	■	▽	4.91	■	●	31	4.85		x					*					101	4.65			▽	5.08	■		97	5.09	■		▽	5.14	■	●
67	Disability Support Services	-5.6%	4.53	▼	4.78	60	4.37		x	4.88	■	x	32	4.95	■	⊗	9	4.16	□	⊗	*	4.04		⊗		102	4.73			▽	5.05	■		98	4.84			▽	5.15	■	
68	Career Planning & Placement Center	-4.8%	4.70	▼	4.92	61	4.56		▽	4.61			33	4.64		x					*					103	4.66			▽	5.10	■		99	4.88			▽	5.06	■	
69	Diagnostic testing services	-3.3%	4.65	▽	4.80	62	4.37		x	4.68		x	34	4.70		x					*					104	4.73		x	▽	4.94	■	x	100	4.85		x	△	4.79		x
70	Tutoring services	-0.3%	4.87	■	4.88	63	4.71	■	x	4.84	■	x	35	4.49		x					*					105	4.86			▽	4.96	■		101	5.03			△	4.85		x
71	Health services	0.6%	4.40	▲	4.38	64	4.48		▲	3.93	□		36	4.67		x					*					106	3.97	□		▽	4.63		●	102	4.76			△	4.57		
72	Information on contacting emergency medical personnel	2.3%	4.07	□	3.98	65	4.29		▲	4.19	□	●	37	4.80		x					*					107	3.50	□		△	3.48	□		103	4.42	□		△	4.26	□	x
73	Computer laboratory facilities	4.8%	4.51	△	4.29	66	4.62		▼	4.94	■	●	38	4.19	□		10	4.08	□	●	△	3.10	□			108	4.41			▽	4.47		●	104	4.93			△	4.66		
74	Availability of computers and printers	3.2%	4.42	▲	4.28	67	4.57		▼	4.81	■	●	39	4.17	□	●	11	4.16	□	●	△	3.13	□			109	4.17	□		▽	4.47		●	105	4.77			△	4.69		
75	Access to the internet	6.3%	4.70	△	4.40	68	4.64	■	●	4.58		●	40	4.44		●	12	4.60		●	▲	3.54	□			110	4.57			▽	4.73		●	106	4.98		●	△	4.75		●
76	Computer assistance and instruction	4.5%	4.37	□	4.17	69	4.26		▽	4.35		●	41	3.89	□		13	4.21	□	●	△	3.41	□			111	4.48			△	4.28		●	107	4.53	□	●	▽	4.65		●
77	Intercollegiate athletic opportunities	2.7%	4.90	■	4.77	70	4.69	■		4.74	■	●														112	4.88	■		▲	4.81		x	108	5.12	■	x	▲	4.75		x
78	Intramural program	5.7%	4.72	△	4.45	71	4.44			4.43		●														113	4.86		x	△	4.64		x	109	4.87		x	▲	4.29	□	x
79	Enforcement of rules & regulations concerning student behavior	0.4%	4.56	△	4.54	72	4.22		▽	4.39		●	42	4.92		●	14	4.87	■	●	▲	4.56		●		114	4.78			△	4.50			110	4.35	□		▽	4.70		
80	Student judicial process	1.3%	4.54	△	4.48	73	4.17		▽	4.27			43	4.76		x	15	4.59		x	△	4.45				115	4.82		x	△	4.53		x	111	4.58	□	x	▽			

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		2004 N=700	C	2003 N=327	Q	2004 n=290	R	C	2003 n=124	R	Q73	2004 n=188	R	Q47	2004 n=298	R	C	2003 n=109	R	Q	2004 n=44	R	C	2003 n=35	R	Q	2004 n=68	R	C	2003 n=59	R											
82	Clubs and other student organizations	0.6%	4.45	△	4.42			75	4.17		▽	4.21														117	4.54		▽	4.58			113	4.64		▲	4.48	□	x			
83	Publications for students	4.7%	4.24	□	4.04	□	△	76	4.10	□	●	▽	4.21													118	4.13	□	△	4.10	□		114	4.25	□	△	3.87	□	x			
84	Christian values across the campus (See line 150)	2.8%	4.51	△	4.39			77	4.29		●	△	4.24													119	4.45		●	▲	4.26	□	●	115	4.54	□	●	▽	4.51		●	
85	Cultural opportunities	-1.7%	4.20	□	4.27	□	▽	78	3.98	□	●	▽	4.02	□	●											120	4.14	□	●	▽	4.41		●	116	4.20	□		▽	4.40	□	●	
86	Opportunities of multicultural interaction (See line 152)	1.8%	4.27	□	4.19	□	△	79	4.13	□	●	△	4.11	□	●											121	4.12	□	●	△	4.03	□	●	117	4.18	□		▽	4.33	□	●	
87	Number of student activities	-0.2%	4.01	□	4.02	□	▽	80	3.86	□	●	▽	4.06	□	●											122	4.06	□	▽	4.15	□		118	4.12	□		▽	4.23	□			
88	OFFICIAL OFFICES OF THE COLLEGE																																									
89	Business Office/cashiers	0.9%	4.54	△	4.50			81	4.54		●	△	4.50																													
90	Processing and paying refunds by Business Office	3.1%	4.34	△	4.20			82	4.34		●	△	4.24																													
91	Registrar's Office	5.4%	4.70	△	4.45			83	4.61		●	△	4.40																													
92	Financial Aid Office	4.1%	4.64	△	4.45			84	4.59		●	▽	4.70																													
93	Admissions Office	2.9%	4.78	■	▲	4.64		85	4.67	■	●	*	4.72																													
94	PARKING AND SECURITY																																									
95	Parking facilities	-0.7%	4.52	▽	4.55			86	3.69	□	●	▽	3.90	□	●																											
96	Security walking on campus	4.6%	4.48	▲	4.27	□		87	4.12	□	●	△	4.04	□	●																											
97	Security in my dormitory	0.5%	4.60	△	4.58			88	4.17			▽	4.23																													
98	Security in classrooms	-1.4%	4.67	▽	4.74			89	4.49		●	▽	4.78	■	●																											
99	Information on contacting security	5.3%	4.22	□	3.99	□		90	3.78	□	●	△	3.65	□	●																											
100	Overall security services	3.4%	4.49	△	4.34			91	4.02	□	●	▽	4.13	□	●																											
101	ACADEMIC EXPERIENCE																																									
102	Overall academic experience here	2.0%	4.69	*	4.60	■		92	4.52		●	△	4.45																													
103	Preparation for employment or grad school	5.2%	4.56	△	4.33			93	4.45		●	△	4.21																													
104	Treatment of ethical issues in courses	4.1%	4.74	■	4.55	■		94	4.54		●	△	4.39																													
105	Learning Assistance Programs	3.8%	4.60	△	4.42			95	4.55			△	4.36																													
106	Quality of teaching in my Major	0.6%	4.92	■	4.89	■		96	4.83	■	●		4.83	■	●																											
107	Quality of teaching outside my Major	2.7%	4.82	■	4.69	■		97	4.69	■	●	▲	4.64																													
108	Process for student evaluation of teachers	2.1%	4.63	△	4.54			98	4.46		●	△	4.44																													
109	Variety of courses offered each term	8.3%	4.05	□	3.71	□		99	3.87	□	●	△	3.67	□	●																											
110	Variety of degree programs	10.6%	4.23	□	3.78	□		100	4.01	□	●	△	3.76	□	●																											
111	ACADEMIC ADVISING																																									
112	Guidance from my academic advisor	1.8%	4.68	△	4.59	■		101	4.53		●	▽	4.56																													
113	Advisor knowledgeable of my degree requirements	3.1%	4.83	■	4.68	■		102	4.72	■	●	▲	4.68																													
114	Advisor answered the questions that I had	2.0%	4.84	■	4.74	■		103	4.71	■	●	▲	4.68																													
115	Advisor knowledgeable of registration processes	2.3%	4.91	■	4.80	■		104	4.78	■	●	▲	4.73																													
116	Experience registering for classes	1.2%	4.74	■	4.68	■		105	4.57		●	△	4.52																													
117	Overall advisement and registration process	1.8%	4.76	■	4.67	■		106	4.57		●	△	4.49																													
118	Access to academic information (i.e., Grades)		4.78	■				107	4.78	■	●	*																														
119	Access to forms and services (i.e., Degree Audits)		4.73	■				108	4.73	■	●	*																														
120	QUALITY OF WORK LIFE																																									
121	Overall employment satisfaction	-2.3%	4.75	▽	4.86																																					
122	Process for hiring & recruiting professors/staff	1.0%	4.44	□	4.40	□																																				

2004 SURVEY		Total Population				Mt Vernon Students				External Students								Faculty					Staff																				
		2004 N=700		C	2003 N=327		Q	2004 n=290		R	C	2003 n=124		R	Q73	2004 n=188		R	Q47	2004 n=298		R	C	2003 n=109		R	Q	2004 n=44		R	C	2003 n=35		R	Q	2004 n=68		R	C	2003 n=59		R	
123	Tenure & promotion process	0.0%	4.20	□	*	4.20	□																				3	4.60		●	▽	4.62		●	3	3.80	□		△	3.78	□	●	
124	Teaching/work load requirements	-3.0%	4.61		▽	4.75																					4	4.90	■	●	▲	4.85		●	4	4.31	□	●	▼	4.64		●	
125	Non-teaching workload requirements	0.0%	4.23	□	*	4.23	□																				5	4.23	□	●	*	4.23	□	●									
126	Salary	1.1%	3.63	□	△	3.59	□																				6	3.77	□	●	△	3.59	□	●	5	3.49	□	●	▽	3.59	□	●	
127	Personal reimbursements timely	-2.9%	4.47	□	▼	4.60																					7	4.56		●	▽	4.63		●	6	4.38	□	●	▼	4.57		●	
128	Satisfaction with work	-1.4%	4.98		▽	5.05																												7	4.98		●	▼	5.05	■	●		
129	Overall college financial resources	-0.1%	3.66	□	▽	3.67	□																				8	3.56	□	●	▽	3.65	□	●	8	3.76	□	●	△	3.68	□	●	
130	Support for professional development	4.1%	4.11	□	△	3.94	□																				9	4.12	□	●	△	3.84	□	●	9	4.10	□	●	△	4.04	□	●	
131	Academic freedom & professional security	4.0%	4.05	□	△	3.89	□																				10	4.05	□	●	△	3.89	□	●									
132	Curriculum policy & academic programs	-4.1%	4.58		▽	4.77																					11	4.58		●	▽	4.77		●									
133	<b>EMPLOYEE BENEFITS</b>																																										
134	Life insurance program	-0.1%	4.69		▽	4.70																					12	4.58			▽	4.64		●	10	4.80		●	△	4.75		●	
135	Health insurance program	2.0%	4.59		△	4.50																					13	4.40			△	4.37		●	11	4.78		●	△	4.63		●	
136	Health insurance claim processing	-0.6%	4.55		▽	4.57																					14	4.41			▽	4.56		●	12	4.68		●	△	4.58		●	
137	Participating provider organization	-3.8%	4.51		▽	4.68																					15	4.30	□		▽	4.71		●	13	4.72		●	△	4.65		●	
138	Prescription drug program	0.9%	4.55		△	4.51																					16	4.43			▽	4.55		●	14	4.66		●	▲	4.46	□	●	
139	Dental insurance	3.7%	4.22	□	△	4.06	□																				17	4.39		x	△	4.33		x	15	4.04	□		▽	3.79	□		
140	Flexible benefits plan	-0.6%	4.95		▼	4.98	■																				18	4.96	■		▽	5.00	■		16	4.93			△	4.95			
141	Retirement program	-2.1%	4.75		▽	4.85																					19	4.67			▽	4.76		●	17	4.82			▽	4.93		●	
142	Credit union	9.6%	5.04	■	▲	4.55																					20	5.22	■	⊗	▲	4.57		⊗	18	4.85		x	△	4.53		x	
143	Employee scholarship plan	-8.2%	4.72		▼	5.10	■																				21	4.80		x	▼	5.20	■	x	19	4.63	□		▼	5.00		●	
144	Vacation and sick leave	-2.2%	5.05	■	▽	5.16	■																										5.25	■	x	20	5.05	■	●	▽	5.07	■	●
145	Reduced rate meals	0.9%	5.44	■	△	5.39	■																				22	5.33	■		△	5.23	■		21	5.55	■	●		5.55	■	●	
146	Long term disability	1.7%	4.87		△	4.78																					23	4.95	■	x	▲	4.67		x	22	4.78			▽	4.89			
147	<b>COLLEGE PURPOSES AND OPPORTUNITIES</b>																																										
148	College's articulation of missions/goals	-0.4%	4.69		▽	4.71																					24	4.59		●	▽	4.62		●	23	4.79		●	▽	4.80		●	
149	Accuracy/completeness of purpose statements in college publications	-1.4%	4.65		▽	4.71																					25	4.55		●	▽	4.58		●	24	4.74		●	▽	4.84		●	
150	Presence of Christian values across campus community	5.0%	4.57		▲	4.34	□																				26	4.51		●	▲	4.21	□	●	25	4.63	□	●	△	4.47	□	●	
151	Opportunity to articulate moral issues in current events within college community	-2.8%	4.57		▽	4.70																					27	4.42		●	▽	4.74		●	26	4.71		●	△	4.65		●	
152	Opportunity for multicultural interaction	2.2%	4.37	□	△	4.28	□																				29	4.21		●	▼	4.21	□	●	27	4.53	□	●	△	4.34	□	●	
153	<b>BREWTON-PARKER COLLEGE ADMINISTRATION</b>																																										
154	Overall satisfaction with administration	1.0%	4.52		△	4.47																					30	4.33	□	●	▼	4.40		●	28	4.70		●	△	4.54		●	
155	The President	6.7%	4.69		▲	4.37	□																				31	4.49		●	▲	4.14	□	●	29	4.88		●	△	4.60		●	
156	The Provost	2.2%	4.91		△	4.80																					32	4.69		●	▼	4.91	■	●	30	5.12	■	●	▲	4.68		●	
157	The VP for College Advancement	4.6%	4.77		△	4.55																					33	4.68		●	△	4.30		●	31	4.86		●	△	4.80		●	
158	The VP for Finance & Administration					4.69																					*					4.58		●	*				4.79		●		
159	The VP for Enrollment Services	0.0%	4.65		*	4.65																					34	4.44		●	△	4.38		●	32	4.86		●	▽	4.92		●	
160	Exec. Director for Planning & Institutional Research	2.7%	5.03	■	▲	4.89																					35	5.00	■	●	▲	4.73		●	33	5.05	■	●		5.05	■		
161	Director of Assessment & Accreditation Liaison	1.0%	4.90		△	4.85																					36	4.88	■		▲	4.81		●	34	4.92			△	4.89			
162	Direct supervisor (i.e., division chair)	1.0%	4.91		△	4.86																					37	4.64		●	△	4.61		●	35	5.18	■	●	△	5.11	■	●	

2004 SURVEY		Total Population				Mt Vernon Students				External Students								Faculty					Staff																				
		2004 N=700		C	2003 N=327		Q	2004 n=290		R	C	2003 n=124		R	Q73	2004 n=188		R	Q47	2004 n=298		R	C	2003 n=109		R	Q	2004 n=44		R	C	2003 n=35		R	Q	2004 n=68		R	C	2003 n=59		R	
163	The administration's responsiveness to & communication about your concerns	7.3%	4.46	□	△	4.14	□																				38	4.29	□	●	△	4.03	□	●	36	4.63	□	●	△	4.24	□	●	
164	The administration informing you of relevant problems and decisions	6.5%	4.17	□	△	3.90	□																				39	4.00	□	●	△	3.74	□	●	37	4.33	□	●	△	4.05	□	●	
165	Your involvement in decision making	4.6%	4.06	□	△	3.87	□																				40	3.89	□	●	△	3.68	□	●	38	4.22	□	●	△	4.06	□	●	
166	Faculty governance structure	4.3%	4.63		△	4.43																					41	4.63		●	△	4.43		●									
167	The supervisors' evaluation of your performance	-0.5%	4.97	■	▽	5.00	■																				42	4.83		●	△	4.82		●	39	5.11	■	●	▽	5.17	■	●	
168	<b>IRO OFFICE &amp; TECHNOLOGY</b>																																										
169	Institutional Research	2.9%	5.04	■	▲	4.90																					98	4.97	■		▲	4.65			94	5.11	■	●	▽	5.14	■		
170	Access to IR information (i.e., Fact Book)	1.8%	5.14	■	△	5.05	■																				99	5.15	■		△	4.96	■		95	5.13	■	●	▽	5.14	■		
171	Applicability of IR information to decision making	5.7%	4.79		△	4.52																					100	4.81			▲	4.14	□		96	4.77			▽	4.89			
172	Technology to improve classroom instruction	-6.2%	4.21	□	▽	4.47																					130	4.05	□	●	▽	4.24	□	●	125	4.36	□		▽	4.69		x	
173	Technology Dept. courtesy	-5.7%	4.79		▽	5.06	■																				131	4.67		●	▽	4.97	■	●	126	4.90		●	▽	5.15	■		
174	Technology Dept. communication	-3.7%	4.52		▽	4.68																					132	4.33	□	●	▽	4.42		●	127	4.70		●	▽	4.94			
175	Technology Dept. efficiency	-5.0%	4.44	□	▽	4.66																					133	4.19	□	●	▽	4.44		●	128	4.69		●	▽	4.88			
176	Technology Dept. supportiveness	-6.6%	4.49	□	▽	4.79																					134	4.28	□	●	▽	4.66		●	129	4.70		●	▽	4.91			
177	Technology Dept. quality of service	-6.0%	4.56		▽	4.83																					135	4.39		●	▽	4.66		●	130	4.72		●	▽	5.00			
178	Technology Dept. information availability	-6.5%	4.39	□	▽	4.67																					136	4.11	□	●	▽	4.52		●	131	4.66		●	▽	4.82			
179	<b>MEAN</b>	<b>0.9%</b>	<b>4.59</b>			<b>4.54</b>		<b>4.36</b>		<b>4.40</b>		<b>4.57</b>		<b>4.56</b>		<b>4.15</b>		<b>4.60</b>		<b>4.60</b>		<b>4.78</b>		<b>4.73</b>																			
180	<b>QUARTILES</b>																																										
181	<b>75%</b>	<b>■</b>	<b>3.3%</b>	<b>4.82</b>		<b>4.80</b>		<b>4.6375</b>		<b>4.735</b>		<b>4.885</b>		<b>4.895</b>		<b>4.6325</b>		<b>4.880</b>		<b>4.910</b>		<b>5.050</b>		<b>5.050</b>																			
182	<b>25%</b>	<b>□</b>	<b>-2.0%</b>	<b>4.37</b>		<b>4.28</b>		<b>4.135</b>		<b>4.195</b>		<b>4.300</b>		<b>4.345</b>		<b>3.830</b>		<b>4.360</b>		<b>4.280</b>		<b>4.508</b>		<b>4.505</b>																			
183	<b>PARTICIPATION</b>																																										
184	At least 75% of the population	●						217.5		93		141		223.5		81.75		33		26.25		51		44.25																			
185	Less than 50% of the population	x						145		62		94		149		54.5		22		17.5		34		29.5																			
186	Less than 25% of population	⊗						72.5		31		47		74.5		27.25		11		8.75		17		14.75																			
187	<b>PARTICIPATION</b>																																										
188	Mean score and quartile ranking higher in 2004 than 2003	▲																																									
189	Mean score higher in 2004 than 2003, quartile ranking the same	△																																									
190	Mean score lower in 2004 than 2003, quartile ranking the same	▽																																									
191	Mean score and quartile ranking lower in 2004 than 2003	▼																																									