

# STAFF & ADMINISTRATION

	2005 N = 56		2004 N = 68		2003 N = 59		1	2	3	4	5	6	NA	Median	StdDev	Response
<b>QUALITY OF WORK LIFE</b>																
1. Overall employment satisfaction	5.15	■	4.97		4.95		.	.	.	10	26	18	2	5.00	0.711	96.43%
2. Process for advertising & hiring of staff positions	4.60		4.56		4.23	□	1	2	3	14	20	10	6	5.00	1.125	89.29%
3. Process for promoting staff	4.22	□	3.80	□	3.78	□	1	2	8	16	11	7	11	4.00	1.185	80.36%
4. Workload requirements	4.60		4.31	□	4.64		.	2	8	10	21	11	4	5.00	1.107	92.86%
5. Salary	3.85	□	3.49	□	3.59	□	3	6	12	14	13	6	2	4.00	1.365	96.43%
6. Personal reimbursements timely	5.00		4.38	□	4.57	□	.	1	3	7	22	16	7	5.00	0.957	87.50%
7. Satisfaction with work	5.15	■	4.98		5.05	■	.	.	.	11	24	19	2	5.00	0.737	96.43%
8. Overall college financial resources	4.10	□	3.76	□	3.68	□	2	3	6	22	7	8	8	4.00	1.259	85.71%
9. Support for professional development	4.24	□	4.10	□	4.04	□	2	5	6	15	8	13	7	4.00	1.451	87.50%
<b>EMPLOYEE BENEFITS</b>																
10. Life insurance program	4.80		4.80		4.75		3	.	2	10	19	16	6	5.00	1.278	89.29%
11. Health insurance program	4.82		4.78		4.63		.	2	4	10	18	15	7	5.00	1.093	87.50%
12. Health insurance claim processing	4.68		4.68		4.58	□	.	2	3	12	17	10	12	5.00	1.052	78.57%
13. Participating provider organization	4.70		4.72		4.65		.	2	2	13	16	10	13	5.00	1.036	76.79%
14. Prescription drug program	4.49		4.66		4.46	□	1	2	4	14	15	9	11	5.00	1.180	80.36%
15. Dental insurance	4.15	□	4.04	□	3.79	□	2	6	2	6	9	8	23	5.00	1.623	58.93%
16. Flexible benefits plan	5.09	■	4.93		4.95		.	.	1	7	14	12	22	5.00	0.830	60.71%
17. Retirement program	5.14	■	4.82		4.93		.	1	.	7	19	16	13	5.00	0.861	76.79%
18. Credit union	4.95		4.85		4.53	□	.	.	1	6	5	7	37	5.00	0.970	33.93%
19. Employee scholarship plan	5.26	■	4.63		5.00		.	.	.	9	13	20	14	5.00	0.798	75.00%
20. Vacation and sick leave	5.19	■	5.05	■	5.07	■	.	.	2	8	21	22	3	5.00	0.833	94.64%
21. Reduced rate meals	5.40	■	5.55	■	5.55	■	.	.	1	4	18	25	8	6.00	0.736	85.71%
22. Long term disability	4.97		4.78		4.89		.	.	1	7	16	8	24	5.00	0.782	57.14%
<b>COLLEGE PURPOSES AND OPPORTUNITIES</b>																
23. College's articulation of missions/goals	4.81		4.79		4.80		.	.	2	20	16	14	4	5.00	0.886	92.86%
24. Accuracy/completeness of purpose statements in college publications	4.73		4.74		4.84		.	1	2	21	13	14	5	5.00	0.981	91.07%
25. Presence of Christian values across campus community	4.48		4.63		4.47	□	.	1	10	18	12	13	2	4.00	1.112	96.43%
26. Opportunity to articulate moral issues in current events within college community	4.65		4.71		4.65		2	.	5	15	15	15	4	5.00	1.219	92.86%
27. Opportunity for multicultural interaction	4.59		4.53		4.34	□	2	.	5	15	21	11	2	5.00	1.141	96.43%
<b>BREWTON-PARKER COLLEGE ADMINISTRATION</b>																
28. Overall satisfaction with administration	4.67		4.70		4.54	□	.	2	5	14	21	12	2	5.00	1.046	96.43%
29. The President	5.04	■	4.88		4.60	□	.	1	3	9	21	20	2	5.00	0.971	96.43%

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	2005 N = 56		2004 N = 68		2003 N = 59		1	2	3	4	5	6	NA	Median	StdDev	Response
30. The Provost	5.13	■	5.12	■	4.68		.	.	1	13	17	22	3	5.00	0.856	94.64%
31. The VP for College Advancement	4.65		4.86		4.80		1	.	7	14	15	14	5	5.00	1.146	91.07%
xx. The VP for Finance & Administration			*		4.79											100.00%
32. The VP for Enrollment Services	4.72		4.86		4.92		.	3	4	13	18	15	3	5.00	1.133	94.64%
33. Exec. Director for Planning & Institutional Research	5.14	■	5.05	■	5.05	■	.	1	1	8	21	20	5	5.00	0.895	91.07%
34. Director of Assessment & Accreditation Liaison	4.91		4.92		4.89		.	.	4	12	15	16	9	5.00	0.974	83.93%
35. Direct supervisor (i.e., division chair)	5.12		5.18	■	5.11	■	.	.	2	11	18	21	4	5.00	0.878	92.86%
36. The administration's responsiveness to & communication about your concerns	4.44	□	4.63	□	4.24	□	.	5	4	16	14	11	6	4.50	1.215	89.29%
37. The administration informing you of relevant problems and decisions	4.28	□	4.33	□	4.05	□	1	6	5	17	13	11	3	4.00	1.321	94.64%
38. Your involvement in decision making	4.42	□	4.22	□	4.06	□	2	3	3	17	14	11	6	4.50	1.295	89.29%
39. The supervisors' evaluation of your performance	5.13	■	5.11	■	5.17	■	1	.	2	7	21	22	3	5.00	1.001	94.64%
<b>LIBRARY</b>																
40. (Rate the) Library Staff	5.10	■	5.31	■	5.33	■	.	.	.	9	18	13	16	5.00	0.744	71.43%
41. Library Procedures	5.18	■	5.22	■	5.12	■	.	.	.	4	19	10	23	5.00	0.635	58.93%
42. Reference/Research assistance	5.28	■	5.33	■	5.17	■	.	.	.	5	11	13	27	5.00	0.751	51.79%
43. Adequate resources	4.82		4.98		4.79		.	.	1	13	10	9	23	5.00	0.882	58.93%
44. Electronic databases (i.e., GALILEO)	5.14	■	5.21	■	*		.	.	1	6	9	12	28	5.00	0.891	50.00%
45. Interlibrary loan services	5.17	■	5.22	■	5.05	■	.	.	.	6	7	10	33	5.00	0.834	41.07%
46. Circulating/Reserve Services	5.18	■	5.20	■	*		.	.	.	6	6	10	34	5.00	0.853	39.29%
47. Library orientation sessions	5.14	■	5.13	■	5.06	■	.	.	.	6	7	9	34	5.00	0.834	39.29%
48. Archives collection	4.96		5.11	■	*		.	.	.	8	8	7	33	5.00	0.825	41.07%
49. Computer access to collections	5.04	■	5.16	■	*		.	.	1	6	11	9	29	5.00	0.854	48.21%
50. Library equipment (i.e., microfilm readers, etc.)	4.76		4.90		4.86		1	.	.	9	8	7	31	5.00	1.128	44.64%
51. Library facilities	4.97		5.07	■	*		.	.	.	12	14	11	19	5.00	0.799	66.07%
52. Operating hours	5.09	■	5.27	■	*		.	.	2	7	11	14	22	5.00	0.933	60.71%
<b>PLANT OPERATIONS AND FACILITIES</b>																
53. (Rate the) timeliness of response to maintenance requests	4.76		4.88		4.73		1	1	2	10	22	10	10	5.00	1.058	82.14%
54. Maintenance of class rooms	4.88		5.00		4.96		.	.	2	5	13	6	30	5.00	0.864	46.43%
55. Overall rating of class rooms	4.85		5.02		4.89		.	.	3	4	13	6	30	5.00	0.925	46.43%
56. Rating of science laboratories	4.86		5.16	■	5.00		.	.	2	3	12	4	35	5.00	0.854	37.50%
57. Music facilities	4.72		4.92		4.95		.	1	2	4	14	4	31	5.00	0.980	44.64%
58. Drama facilities	3.95	□	3.85	□	3.55	□	1	1	6	6	4	3	35	4.00	1.322	37.50%
59. Art facilities	4.14	□	4.26	□	4.37	□	1	1	5	5	5	4	35	4.00	1.389	37.50%

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	2005 N = 56		2004 N = 68		2003 N = 59		1	2	3	4	5	6	NA	Median	StdDev	Response
60. Recreational facilities in Student Act. Center	4.94		5.22	■	5.17	■	.	.	4	4	16	10	22	5.00	0.952	60.71%
61. Recreational facilities in old Student Center	4.07	□	4.21	□	4.03	□	.	3	6	8	8	3	28	4.00	1.184	50.00%
62. Outdoor recreational facilities	4.40	□	4.33	□	4.35	□	1	1	3	9	12	4	26	5.00	1.163	53.57%
63. Study facilities for commuter students	4.57		4.86		3.95	□	.	.	3	6	9	3	35	5.00	0.926	37.50%
64. Lounge & recreational facilities for commuters	4.65		4.94		3.76	□	.	.	3	6	10	4	33	5.00	0.935	41.07%
<b>FOOD SERVICES</b>																
65. Quality of food in downstairs cafeteria	4.60		4.94		4.73		1	.	5	16	15	11	8	5.00	1.086	85.71%
66. Variety of food in downstairs cafeteria	4.23	□	4.89		4.60	□	3	3	6	12	16	8	8	4.50	1.387	85.71%
67. Quality of food in upstairs Food Court	5.00		5.21	■	5.17	■	.	.	.	8	21	8	19	5.00	0.667	66.07%
68. Variety of food in upstairs Food Court	4.63		4.98		4.94		.	3	2	9	16	8	18	5.00	1.125	67.86%
69. Overall service	4.90		5.23	■	5.16	■	.	1	1	13	20	13	8	5.00	0.905	85.71%
70. Friendliness of staff	5.23	■	5.50	■	5.52	■	.	.	2	5	21	20	8	5.00	0.805	85.71%
71. The cafeteria/food court hours	4.68		5.13	■	4.91		2	1	2	11	20	11	9	5.00	1.200	83.93%
72. Vending outlets	4.21	□	4.87		4.72		2	3	4	13	10	7	17	4.00	1.361	69.64%
<b>CAMPUS POST OFFICE</b>																
73. Rate the campus mail/package service	5.29	■	5.28	■	5.47	■	.	.	.	5	25	19	7	5.00	0.645	87.50%
74. Pricing of mail/package service	5.28	■	5.29	■	5.42	■	.	.	.	5	23	18	10	5.00	0.655	82.14%
75. Campus phone service	4.73		4.78		4.91		1	2	2	10	23	11	7	5.00	1.114	87.50%
76. Lost and found service	5.26	■	5.07	■	5.26	■	.	.	1	4	18	16	17	5.00	0.751	69.64%
77. Friendliness of post office staff	5.41	■	5.40	■	5.57	■	.	.	.	6	17	26	7	6.00	0.705	87.50%
<b>CAMPUS (BOOK) STORE</b>																
78. Availability of textbooks	5.24	■	5.03		5.05	■	.	.	.	4	18	12	22	5.00	0.654	60.71%
79. Other educational material	5.09	■	5.00		5.12	■	.	.	1	6	17	11	21	5.00	0.781	62.50%
80. Other reading material	4.50		4.81		4.68		1	1	6	9	12	9	18	5.00	1.247	67.86%
81. School and office supplies	5.00		5.05	■	5.07	■	.	.	3	10	26	16	1	5.00	0.839	98.21%
82. Snack items	4.92		4.98		5.40	■	.	1	2	10	25	13	5	5.00	0.891	91.07%
83. Gifts	4.74		4.79		5.02		.	3	3	9	24	11	6	5.00	1.065	89.29%
84. Clothing	4.90		4.81		5.00		1	1	2	8	25	14	5	5.00	1.044	91.07%
85. General product quality	5.00		5.02		5.16	■	.	.	2	10	29	14	1	5.00	0.770	98.21%
86. General product availability	4.95		4.82		4.96		.	1	3	10	25	16	1	5.00	0.931	98.21%
87. General product selection	4.87		4.68		4.93		.	2	2	11	25	14	2	5.00	0.972	96.43%
88. Buyback purchases	4.55		4.68		4.64		.	3	4	6	9	9	25	5.00	1.312	55.36%
89. Pricing	4.46		4.53		4.50	□	1	2	5	18	16	10	4	4.50	1.146	92.86%
90. Hours of operation	4.94		4.97		5.12	■	1	1	2	9	23	17	3	5.00	1.064	94.64%
91. Quality of service offered	5.20	■	5.19	■	5.36	■	.	.	1	8	24	21	2	5.00	0.762	96.43%

# STAFF & ADMINISTRATION

	2005 N = 56		2004 N = 68		2003 N = 59		1	2	3	4	5	6	NA	Median	StdDev	Response
<b>VARIOUS STUDENT SERVICES &amp; STAFF</b>																
92. Student Affairs staff	4.91		5.04		4.96		.	1	1	13	15	14	12	5.00	0.960	78.57%
93. Institutional Research	5.23	■	5.11	■	5.14	■	.	.	2	5	17	19	13	5.00	0.841	76.79%
94. Access to IR information (i.e., Fact Book)	5.11	■	5.13	■	5.14	■	.	.	1	10	17	17	11	5.00	0.832	80.36%
95. Applicability of IR information to decision making	4.97		4.77		4.89		.	.	1	10	15	11	19	5.00	0.833	66.07%
96. Counseling Center	4.89		5.09	■	5.14	■	.	1	2	8	14	11	20	5.00	1.008	64.29%
97. Disability Support Services	4.91		4.84		5.15	■	.	.	2	6	7	8	33	5.00	0.996	41.07%
98. Career Planning & Placement Center	4.62		4.88		5.06	■	.	2	2	8	6	8	30	5.00	1.235	46.43%
99. Diagnostic testing services	4.77		4.85		4.79		.	.	2	8	5	7	34	5.00	1.020	39.29%
100. Tutoring services	4.96		5.03		4.85		.	1	1	6	9	10	29	5.00	1.055	48.21%
101. Health services	4.30	□	4.76		4.57	□	1	2	7	15	14	7	10	4.00	1.171	82.14%
102. Information on contacting emergency medical personnel	4.27	□	4.42	□	4.26	□	2	3	7	9	10	10	15	4.00	1.450	73.21%
103. Computer laboratory facilities	4.77		4.93		4.66		.	1	1	10	10	8	26	5.00	1.006	53.57%
104. Availability of computers and printers	4.41	□	4.77		4.69		.	5	2	12	12	8	17	5.00	1.251	69.64%
105. Access to the Internet	4.76		4.98		4.75		.	1	4	13	21	12	5	5.00	0.971	91.07%
106. Computer assistance and instruction	4.50		4.53		4.65		.	.	7	14	11	8	16	4.00	1.013	71.43%
107. Intercollegiate athletic opportunities	4.84		5.12	■	4.75		.	.	3	8	12	9	24	5.00	0.954	57.14%
108. Intramural program	4.87		4.87		4.29	□	.	1	1	8	11	9	26	5.00	1.008	53.57%
109. Enforcement of rules & regulations concerning student behavior	4.43	□	4.35	□	4.70		1	2	3	10	16	5	19	5.00	1.168	66.07%
110. Student judicial process	4.64		4.58		4.67		.	1	2	9	10	6	28	5.00	1.026	50.00%
111. Procedures to address formal complaints	4.56		4.73		4.48	□	.	1	2	15	9	7	22	4.00	0.991	60.71%
112. Clubs and other student organizations	4.53		4.64		4.48	□	.	2	2	10	10	6	26	5.00	1.106	53.57%
113. Publications for students	4.13	□	4.25	□	3.87	□	1	3	4	11	9	4	24	4.00	1.264	57.14%
114. Christian values across the campus	4.41	□	4.54		4.51	□	.	2	7	19	14	9	5	4.00	1.062	91.07%
115. Cultural opportunities	4.27	□	4.20	□	4.40	□	2	3	5	13	15	7	11	4.00	1.304	80.36%
116. Opportunities of multicultural interaction	4.34	□	4.18	□	4.33	□	2	2	4	16	16	7	9	4.00	1.221	83.93%
117. Number of student activities	4.31	□	4.12	□	4.23	□	1	3	5	9	11	7	20	4.50	1.327	64.29%
<b>PARKING AND SECURITY</b>																
118. Parking facilities	4.67		4.84		4.86		1	2	5	12	20	14	2	5.00	1.182	96.43%
119. Security walking on campus	4.37	□	4.30	□	4.45	□	4	1	5	13	10	13	10	4.50	1.496	82.14%
120. Security in my dormitory	4.18	□	4.13	□	4.00	□	3	1	.	7	7	4	34	4.50	1.593	39.29%
121. Security in classrooms	4.45	□	4.62		4.52	□	2	.	4	9	8	8	25	5.00	1.362	55.36%
122. Information on contacting security	4.47		4.18	□	4.28	□	1	2	6	17	13	12	5	4.00	1.206	91.07%
123. Overall security services	4.32	□	4.48	□	4.26	□	2	2	7	16	13	10	6	4.00	1.285	89.29%
<b>TECHNOLOGY</b>																

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	2005 N = 56		2004 N = 68		2003 N = 59		1	2	3	4	5	6	NA	Median	StdDev	Response
124. Technology to improve classroom instruction	4.14	<input type="checkbox"/>	4.36	<input type="checkbox"/>	4.69		2	1	4	8	10	3	28	4.00	1.325	50.00%
125. Technology Dept. courtesy	4.67		4.90		5.15	■	2	1	5	11	18	15	4	5.00	1.264	92.86%
126. Technology Dept. communication	4.46		4.70		4.94		2	1	7	15	15	12	4	5.00	1.260	92.86%
127. Technology Dept. efficiency	4.37	<input type="checkbox"/>	4.69		4.88		2	2	9	10	18	10	5	5.00	1.311	91.07%
128. Technology Dept. supportiveness	4.35	<input type="checkbox"/>	4.70		4.91		2	3	8	9	20	9	5	5.00	1.324	91.07%
129. Technology Dept. quality of service	4.49		4.72		5.00		1	2	7	13	20	10	3	5.00	1.171	94.64%
130. Technology Dept. information availability	4.28	<input type="checkbox"/>	4.66		4.82		2	3	7	13	17	8	6	4.50	1.294	89.29%
<b>Totals</b>	<b>4.74</b>		<b>4.79</b>		<b>4.74</b>											
<i>Top quartile</i> ■	<b>5.000</b>															
<i>Bottom quartile</i> □	<b>4.460</b>															