

**BREWTON-PARKER COLLEGE • MOUNT VERNON CAMPUS  
STAFF & ADMINISTRATION SURVEY—SPRING 2004  
RESULTS FROM SURVEY—N = 68**

I. My primary work assignment is at:

CAMPUS					
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Mount Vernon	62	91.2	91.2	91.2
	Glennville	1	1.5	1.5	92.6
	Liberty County	3	4.4	4.4	97.1
	Newnan	1	1.5	1.5	98.5
	Savannah	1	1.5	1.5	100.0
	Total	68	100.0	100.0	

II. Attended Benefits & Health Fair in Sept. 2003? **37 (54.4%) Yes, 30 (44.1%) No, 1 (1.5%) No Response**

III. How often do you use the Library during a semester?

LIBRARY					
		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Never	22	32.4	33.8	33.8
	Less than monthly	26	38.2	40.0	73.8
	1-2 month	13	19.1	20.0	93.8
	3 or more	4	5.9	6.2	100.0
	Total	65	95.6	100.0	
Missing	System	3	4.4		
	Total	68	100.0		

**22 Never, 26 Less than monthly, 13 - 1-2 times a month, 0 - 1-2 times a week, 4 - 3 or more times a week**

IV. How many times have you submitted a maintenance request to Plant Operations this year?  
**19 (27.9%) 1 time or less, 23 (33.8%) 2-4 times, 11 (16.2%) 5-10 times, 12 (17.6%) 10 or more times, and 3 (4.4%) No Response**

V. Which meals (if any) do you usually eat at the downstairs Cafeteria or upstairs Food Court:

	CAFETERIA	FOOD COURT
BREAKFAST	58 (85.3%) None, 9 (13.2%) Some, 0 Most	67 (98.5%) None
LUNCH	18 (26.5%) None, 21 (30.9%) Some, 28 (41.2%) Most	25 (36.8%) None, 38 (55.9%) Some, 4 (5.9%) Most

# BREWTON-PARKER COLLEGE

## STAFF & ADMINISTRATION SURVEY, SPRING 2004 [N=68]

	Mean 2004		Mean 2003		1	2	3	4	5	6	NA	Median	StdDev
<b>QUALITY OF WORK LIFE</b>													
1. Overall employment satisfaction	4.97		4.95		0	1	3	12	29	19	4	5	0.91
2. Process for advertising & hiring of staff positions	4.56		4.23	<input type="checkbox"/>	0	2	4	17	28	6	11	5	0.91
3. Process for promoting staff	3.80	<input type="checkbox"/>	3.78	<input type="checkbox"/>	3	4	9	24	6	5	17	4	1.23
4. Workload requirements	4.31	<input type="checkbox"/>	4.64		3	3	8	19	19	12	4	4	1.31
5. Salary	3.49	<input type="checkbox"/>	3.59	<input type="checkbox"/>	11	12	9	14	13	9	0	4	1.67
6. Personal reimbursements timely	4.38	<input type="checkbox"/>	4.57	<input type="checkbox"/>	4	3	4	13	16	13	15	5	1.47
7. Satisfaction with work	4.98		5.05	<input checked="" type="checkbox"/>	0	1	1	15	3	19	2	5	0.85
8. Overall college financial resources	3.76	<input type="checkbox"/>	3.68	<input type="checkbox"/>	2	8	13	20	11	5	9	4	1.25
9. Support for professional development	4.10	<input type="checkbox"/>	4.04	<input type="checkbox"/>	2	5	11	17	15	9	9	4	1.31
<b>EMPLOYEE BENEFITS</b>													
10. Life insurance program	4.80		4.75		0	2	0	16	33	10	7	5	0.83
11. Health insurance program	4.78		4.63		1	2	5	7	35	13	5	5	1.07
12. Health insurance claim processing	4.68		4.58	<input type="checkbox"/>	0	4	4	10	31	11	8	5	1.07
13. Participating provider organization	4.72		4.65		0	1	3	16	28	9	11	5	0.86
14. Prescription drug program	4.66		4.46	<input type="checkbox"/>	0	3	3	19	20	14	9	5	1.06
15. Dental insurance	4.04	<input type="checkbox"/>	3.79	<input type="checkbox"/>	2	4	6	15	14	4	23	4	1.26
16. Flexible benefits plan	4.93		4.95		0	0	2	9	23	10	24	5	0.79
17. Retirement program	4.82		4.93		1	0	3	9	28	10	17	5	0.95
18. Credit union	4.85		4.53	<input type="checkbox"/>	0	1	2	5	10	8	42	5	1.08
19. Employee scholarship plan	4.63		5.00		2	1	4	11	15	13	22	5	1.29
20. Vacation and sick leave	5.05	<input checked="" type="checkbox"/>	5.07	<input checked="" type="checkbox"/>	2	0	0	8	34	19	5	5	0.97
21. Reduced rate meals	5.55	<input checked="" type="checkbox"/>	5.55	<input checked="" type="checkbox"/>	0	0	1	1	21	35	10	6	0.63
22. Long term disability	4.78		4.89		1	0	2	9	21	8	27	5	0.99
<b>COLLEGE PURPOSES AND OPPORTUNITIES</b>													
23. College's articulation of missions/goals	4.79		4.80		1	1	6	7	29	14	10	5	1.09
24. Accuracy/completeness of purpose statements in college publications	4.74		4.84		1	0	4	15	26	12	10	5	0.98
25. Presence of Christian values across campus community	4.63		4.47	<input type="checkbox"/>	1	1	10	8	31	12	5	5	1.11
26. Opportunity to articulate moral issues in current events within college community	4.71		4.65		1	0	4	15	25	11	12	5	0.99
27. Opportunity for multicultural interaction	4.53		4.34	<input type="checkbox"/>	2	2	4	16	25	10	9	5	1.16
<b>BREWTON-PARKER COLLEGE ADMINISTRATION</b>													
28. Overall satisfaction with administration	4.70		4.54	<input type="checkbox"/>	0	3	7	12	29	15	2	5	1.08

	Mean 2004		Mean 2003		1	2	3	4	5	6	NA	Median	StdDev
29. The President	4.88		4.60	☐	1	1	10	6	25	25	0	5	1.19
30. The Provost	5.12	■	4.68		0	1	6	7	22	30	2	5	1.03
31. The VP for College Advancement	4.86		4.80		1	1	5	11	26	19	5	5	1.09
xx. The VP for Finance & Administration	*		4.79										
32. The VP for Enrollment Services	4.86		4.92		0	2	7	9	26	20	4	5	1.08
33. Exec. Director for Planning & Institutional Research	5.05	■	5.05	■	0	1	4	6	26	20	11	5	0.95
34. Director of Assessment & Accreditation Liaison	4.92		4.89		0	2	1	10	21	14	20	5	0.99
35. Direct supervisor (i.e., division chair)	5.18	■	5.11	■	1	0	1	9	24	26	7	5	0.94
36. The administration's responsiveness to & communication about your concerns	4.63	☐	4.24	☐	2	1	4	17	22	14	8	5	1.16
37. The administration informing you of relevant problems and decisions	4.33	☐	4.05	☐	2	3	10	17	19	12	5	4	1.27
38. Your involvement in decision making	4.22	☐	4.06	☐	3	4	8	14	22	8	9	5	1.33
39. The supervisors' evaluation of your performance	5.11	■	5.17	■	0	1	2	8	29	22	6	5	0.87
<b>LIBRARY</b>													
40. (Rate the) Library Staff	5.31	■	5.33	■	0	0	0	4	28	20	16	5	0.61
41. Library Procedures	5.22	■	5.12	■	0	0	0	6	23	16	23	5	0.67
42. Reference/Research assistance	5.33	■	5.17	■	0	0	1	3	20	19	25	5	0.71
43. Adequate resources	4.98		4.79		0	1	0	9	20	11	27	5	0.85
44. Electronic databases (i.e., GALILEO)	5.21	■	*		0	0	0	5	20	13	30	5	0.66
45. Interlibrary loan services	5.22	■	5.05	■	0	0	0	4	17	11	36	5	0.66
46. Circulating/Reserve Services	5.20	■	*		0	0	0	5	18	12	33	5	0.68
47. Library orientation sessions	5.13	■	5.06	■	0	0	2	5	12	13	36	5	0.91
48. Archives collection	5.11	■	*		0	0	0	7	20	11	30	5	0.69
49. Computer access to collections	5.16	■	*		0	0	1	5	19	13	30	5	0.75
50. Library equipment (i.e., microfilm readers, etc.)	4.90		4.86		0	1	1	8	20	9	29	5	0.88
51. Library facilities	5.07	■	*		0	1	2	6	20	16	23	5	0.94
52. Operating hours	5.27	■	*		0	0	0	6	20	18	24	5	0.69
<b>PLANT OPERATIONS AND FACILITIES</b>													
53. (Rate the) timeliness of response to maintenance requests	4.88		4.73		0	1	5	8	32	14	8	5	0.92
54. Maintenance of resident halls	4.55		4.65		0	1	5	8	13	6	35	5	1.06
55. Maintenance of class rooms	5.00		4.96		0	0	2	5	19	9	33	5	0.80
56. Overall rating of class rooms	5.02		4.89		0	0	1	6	25	9	27	5	0.69
57. Rating of science laboratories	5.16	■	5.00		0	0	0	1	25	6	36	5	0.45
58. Music facilities	4.92		4.95		0	0	2	6	22	7	31	5	0.76
59. Drama facilities	3.85	☐	3.55	☐	1	4	10	6	10	3	34	4	1.31
60. Art facilities	4.26	☐	4.37	☐	1	1	3	14	8	4	37	4	1.12

	Mean 2004		Mean 2003		1	2	3	4	5	6	NA	Median	StdDev
61. Recreational facilities in Student Act. Center	5.22	■	5.17	■	1	0	0	3	27	18	19	5	0.85
62. Recreational facilities in old Student Center	4.21	□	4.03	□	4	2	5	9	16	7	25	5	1.47
63. Outdoor recreational facilities	4.33	□	4.35	□	2	2	5	11	12	8	28	4.5	1.35
64. Study facilities for commuter students	4.86		3.95	□	0	0	4	7	16	10	31	5	0.95
65. Lounge & recreational facilities for commuters	4.94		3.76	□	0	0	3	7	15	11	32	5	0.92
<b>FOOD SERVICES</b>													
66. Quality of food in downstairs cafeteria	4.94		4.73		0	1	0	14	24	14	15	5	0.84
67. Variety of food in downstairs cafeteria	4.89		4.60	□	0	0	4	12	23	14	15	5	0.89
68. Quality of food in upstairs Food Court	5.21	■	5.17	■	0	0	0	7	28	18	15	5	0.66
69. Variety of food in upstairs Food Court	4.98		4.94		0	1	3	9	23	17	15	5	0.95
70. Overall service	5.23	■	5.16	■	0	0	0	7	27	19	15	5	0.67
71. Friendliness of staff	5.50	■	5.52	■	0	0	0	4	20	32	12	6	0.63
72. The cafeteria/food court hours	5.13	■	4.91		0	0	4	3	29	18	14	5	0.83
73. Vending outlets	4.87		4.72		0	0	2	13	19	11	23	5	0.84
<b>CAMPUS POST OFFICE</b>													
74. Rate the campus mail/package service	5.28	■	5.47	■	0	0	0	4	33	20	11	5	0.59
75. Pricing of mail/package service	5.29	■	5.42	■	0	0	0	5	30	21	12	5	0.62
76. Campus phone service	4.78		4.91		0	1	7	10	27	14	9	5	1.00
77. Lost and found service	5.07	■	5.26	■	0	0	2	6	21	13	26	5	0.81
78. Friendliness of post office staff	5.40	■	5.57	■	0	0	1	3	27	29	8	5	0.67
<b>CAMPUS (BOOK) STORE</b>													
79. Availability of textbooks	5.03		5.05	■	0	0	1	6	20	9	32	5	0.74
80. Other educational material	5.00		5.12	■	0	0	0	9	20	9	30	5	0.70
81. Other reading material	4.81		4.68		0	0	4	9	21	9	25	5	0.88
82. School and office supplies	5.05	■	5.07	■	0	0	0	10	37	13	8	5	0.62
83. Snack items	4.98		5.40	■	0	1	1	11	33	15	7	5	0.81
84. Gifts	4.79		5.02		0	1	4	15	28	13	7	5	0.91
85. Clothing	4.81		5.00		0	2	2	13	30	12	9	5	0.92
86. General product quality	5.02		5.16	■	0	0	4	5	38	14	7	5	0.76
87. General product availability	4.82		4.96		0	0	5	13	31	12	61	5	0.85
88. General product selection	4.68		4.93		1	0	7	13	27	12	8	5	1.03
89. Buyback purchases	4.68		4.64		1	1	2	5	16	6	37	5	1.17
90. Pricing	4.53		4.50	□	0	3	6	15	25	9	10	5	1.05
91. Hours of operation	4.97		5.12	■	0	0	3	11	34	15	5	5	0.78
92. Quality of service offered	5.19	■	5.36	■	0	0	0	8	34	20	6	5	0.65
<b>VARIOUS STUDENT SERVICES &amp; STAFF</b>													
93. Student Affairs staff	5.04		4.96		0	1	2	6	30	15	14	5	0.85

	Mean 2004		Mean 2003		1	2	3	4	5	6	NA	Median	StdDev
94. Institutional Research	5.11	■	5.14	■	0	0	1	9	26	17	15	5	0.75
95. Access to IR information (i.e., Fact Book)	5.13	■	5.14	■	0	0	0	11	23	18	16	5	0.74
96. Applicability of IR information to decision making	4.77		4.89		1	0	2	11	20	9	25	5	1.00
97. Counseling Center	5.09	■	5.14	■	0	0	2	7	21	15	23	5	0.82
98. Disability Support Services	4.84		5.15	■	0	0	5	7	15	11	30	5	1.00
99. Career Planning & Placement Center	4.88		5.06	■	0	0	3	8	20	9	28	5	0.85
100. Diagnostic testing services	4.85		4.79		0	0	2	8	16	7	35	5	0.83
101. Tutoring services	5.03		4.85		0	1	1	5	18	11	32	5	0.91
102. Health services	4.76		4.57	□	0	1	2	13	25	8	19	5	0.85
103. Information on contacting emergency medical personnel	4.42	□	4.26	□	0	2	7	10	19	5	25	5	1.05
104. Computer laboratory facilities	4.93		4.66		0	0	2	9	20	10	27	5	0.82
105. Availability of computers and printers	4.77		4.69		0	0	8	5	25	10	20	5	0.97
106. Access to the Internet	4.98		4.75		0	0	2	12	27	15	12	5	0.80
107. Computer assistance and instruction	4.53		4.65		2	0	6	14	22	9	15	5	1.14
108. Intercollegiate athletic opportunities	5.12	■	4.75		0	0	0	6	17	10	35	5	0.70
109. Intramural program	4.87		4.29	□	0	0	0	10	14	6	38	5	0.73
110. Enforcement of rules & regulations concerning student behavior	4.35	□	4.70		1	3	1	14	18	3	28	5	1.10
111. Student judicial process	4.58		4.67		1	0	1	11	14	4	37	5	0.99
112. Procedures to address formal complaints	4.73		4.48	□	0	1	3	9	21	7	27	5	0.92
113. Clubs and other student organizations	4.64		4.48	□	1	0	2	12	14	7	32	5	1.05
114. Publications for students	4.25	□	3.87	□	1	0	10	10	15	4	28	4	1.10
115. Christian values across the campus	4.54		4.51	□	0	4	7	9	27	9	12	5	1.13
116. Cultural opportunities	4.20	□	4.40	□	2	2	7	18	17	5	17	4	1.17
117. Opportunities of multicultural interaction	4.18	□	4.33	□	2	2	8	15	19	4	18	4	1.17
118. Number of student activities	4.12	□	4.23	□	3	1	8	10	16	4	26	4	1.31
<b>PARKING AND SECURITY</b>													
119. Parking facilities	4.84		4.86		0	3	5	8	30	17	5	5	1.07
120. Security walking on campus	4.30	□	4.45	□	4	0	7	17	17	9	14	4	1.31
121. Security in my dormitory	4.13	□	4.00	□	1	2	6	9	9	4	37	4	1.26
122. Security in classrooms	4.62		4.52	□	1	1	5	6	18	8	29	5	1.18
123. Information on contacting security	4.18	□	4.28	□	2	5	4	21	20	5	11	4	1.20
124. Overall security services	4.48	□	4.26	□	3	0	5	15	28	7	10	5	1.14
<b>TECHNOLOGY</b>													
125. Technology to improve classroom instruction	4.36	□	4.69		1	0	7	11	16	4	29	5	1.06
126. Technology Dept. courtesy	4.90		5.15	■	0	0	5	13	26	17	7	5	0.91
127. Technology Dept. communication	4.70		4.94		0	1	9	9	30	12	7	5	1.01
128. Technology Dept. efficiency	4.69		4.88		1	2	6	11	27	14	7	5	1.13

	Mean 2004		Mean 2003		1	2	3	4	5	6	NA	Median	StdDev
129. Technology Dept. supportiveness	4.70		4.91		1	1	6	13	26	14	7	5	1.09
130. Technology Dept. quality of service	4.72		5.00		1	1	8	9	27	15	7	5	1.13
131. Technology Dept. information availability	4.66		4.82		0	1	8	13	28	11	7	5	0.98