

Staff

	C 07-M	2007 N=44	M (03-06)	2006 N=43	2005 N=56	2004 N=68	2003 N=59	1	2	3	4	5	6	NA
QUALITY OF WORK LIFE														
Overall employment satisfaction	-7.74%	4.59	4.98	4.83	5.15	4.97	4.95	0	2	5	13	14	10	0
Process for hiring & recruiting professors/staff	-1.30%	4.36	4.42	4.28	4.60	4.56	4.23	4	0	5	9	12	9	5
Tenure & promotion process	2.83%	4.00	3.89	3.76	4.22	3.80	3.78	1	3	10	9	6	6	9
Teaching/work load requirements	-0.89%	4.43	4.47	4.33	4.60	4.31	4.64	2	1	8	11	10	12	0
Salary	-9.71%	3.30	3.66	3.69	3.85	3.49	3.59	10	4	9	11	5	5	0
Personal reimbursements timely	-4.68%	4.53	4.75	5.06	5.00	4.38	4.57	1	4	2	6	12	9	10
Satisfaction with work	-6.15%	4.73	5.04	4.98	5.15	4.98	5.05	0	2	3	11	18	10	0
Overall college financial resources	-11.99%	3.43	3.90	4.05	4.10	3.76	3.68	8	5	7	9	5	6	4
Support for professional development	-6.55%	3.85	4.12	4.10	4.24	4.10	4.04	4	4	7	10	10	5	4
EMPLOYEE BENEFITS														
Life insurance program	2.56%	5.00	4.88	5.15	4.80	4.80	4.75	0	0	5	3	20	12	4
Health insurance program	1.70%	4.78	4.70	4.57	4.82	4.78	4.63	0	3	2	5	17	9	8
Health insurance claim processing	4.00%	4.81	4.63	4.56	4.68	4.68	4.58	0	1	4	6	16	9	8
Participating provider organization	-2.74%	4.53	4.66	4.56	4.70	4.72	4.65	1	3	2	8	15	7	8
Prescription drug program	3.40%	4.71	4.56	4.61	4.49	4.66	4.46	1	2	2	8	11	11	9
Dental insurance	6.20%	4.37	4.12	4.48	4.15	4.04	3.79	1	3	3	6	7	7	17
Flexible benefits plan	1.64%	5.10	5.02	5.10	5.09	4.93	4.95	0	0	1	6	13	10	14
Retirement program	3.86%	5.18	4.99	5.06	5.14	4.82	4.93	0	1	1	6	10	16	10
Credit union	10.27%	5.42	4.92	5.33	4.95	4.85	4.53	0	0	0	2	4	6	32
Employee scholarship plan	1.45%	5.08	5.01	5.14	5.26	4.63	5.00	0	2	1	2	10	11	18
Vacation and sick leave	1.32%	5.19	5.12	5.18	5.19	5.05	5.07	1	0	4	2	14	21	2
Reduced rate meals	-3.01%	5.31	5.48	5.40	5.40	5.55	5.55	0	1	0	7	8	20	8
Long term disability	6.71%	5.21	4.88	4.89	4.97	4.78	4.89	0	0	0	7	10	12	15
COLLEGE PURPOSES AND OPPORTUNITIES														
College's articulation of missions/goals	-1.30%	4.75	4.81	4.85	4.81	4.79	4.80	1	2	3	9	16	13	0
Accuracy/completeness of purpose statements in college publications	0.10%	4.77	4.77	4.75	4.73	4.74	4.84	1	0	5	10	14	13	1
Presence of Christian values across campus community	-6.98%	4.20	4.52	4.48	4.48	4.63	4.47	3	4	3	15	10	9	0
Opportunity to articulate moral issues in current events within college community	-3.48%	4.51	4.67	4.68	4.65	4.71	4.65	2	2	2	11	16	8	3
Opportunity for multicultural interaction	-5.60%	4.30	4.56	4.76	4.59	4.53	4.34	2	3	6	13	10	10	0
BREWTON-PARKER COLLEGE ADMINISTRATION														
Overall satisfaction with administration	-3.85%	4.50	4.68	4.81	4.67	4.70	4.54	0	5	2	13	15	9	0
The President	-6.01%	4.61	4.91	5.10	5.04	4.88	4.60	0	6	4	7	12	15	0
The Provost	-8.66%	4.59	5.03	5.17	5.13	5.12	4.68	3	2	0	12	16	11	0
The VP for College Advancement	4.19%	4.97	4.77	.	4.65	4.86	4.80	0	1	3	7	14	14	5

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Executive Director for Church Relations	.	4.90	1	3	1	7	11	17	4
The VP for Finance & Administration	1.68%	5.15	5.07	5.34	.	.	4.79	0	1	0	8	15	16	4
Direct supervisor (i.e., division chair)	1.92%	5.18	5.08	4.92	5.12	5.18	5.11	0	2	1	6	14	21	0
The administration's responsiveness to & communication about your concerns	-3.62%	4.33	4.49	4.66	4.44	4.63	4.24	4	2	8	5	9	14	2
The administration informing you of relevant problems and decisions	0.59%	4.26	4.24	4.28	4.28	4.33	4.05	4	2	4	13	10	10	1
Your involvement in decision making	-5.38%	4.00	4.23	4.21	4.42	4.22	4.06	4	4	8	10	7	10	1
The supervisors' evaluation of your performance	0.73%	5.18	5.14	5.16	5.13	5.11	5.17	0	0	2	8	10	18	6
LIBRARY														
Rate the Library Staff	0.34%	5.21	5.19	5.03	5.10	5.31	5.33	0	1	3	4	11	20	5
Library Procedures	2.92%	5.29	5.14	5.04	5.18	5.22	5.12	0	0	2	3	9	14	16
Reference assistance	3.68%	5.42	5.23	5.13	5.28	5.33	5.17	0	0	1	3	7	15	18
Adequate resources for assignments	0.66%	4.92	4.89	4.96	4.82	4.98	4.79	0	1	4	2	9	10	18
Electronic databases (i.e., GALILEO)	-3.66%	5.00	5.19	5.22	5.14	5.21	.	1	0	2	3	10	10	18
Interlibrary loan services	5.42%	5.40	5.12	5.05	5.17	5.22	5.05	0	0	2	0	7	11	24
Circulating/reserve services	2.07%	5.25	5.14	5.05	5.18	5.20	.	0	0	2	1	8	9	24
Library orientation session	7.62%	5.47	5.08	5.00	5.14	5.13	5.06	0	0	1	1	6	11	25
Archives collection	-3.08%	4.83	4.98	4.88	4.96	5.11	.	1	1	1	4	2	9	26
Computer access to collections	-1.95%	4.87	4.97	4.78	4.96	5.16	.	1	1	1	3	9	8	21
Library equipment (i.e., microfilm readers, etc.)	3.15%	5.00	4.85	4.87	4.76	4.90	4.86	0	1	2	2	6	8	25
Library facilities	1.78%	5.14	5.05	5.11	4.97	5.07	.	0	2	1	2	10	13	16
Operating hours	0.00%	5.12	5.12	5.00	5.09	5.27	.	1	0	1	4	8	12	18
PLANT OPERATIONS AND FACILITIES														
Rate the timeliness of response to maintenance requests	-4.55%	4.56	4.78	4.74	4.76	4.88	4.73	2	4	1	4	16	9	8
Maintenance of class rooms	-6.86%	4.55	4.89	4.70	4.88	5.00	4.96	0	5	2	4	12	8	13
Overall rating of class rooms	-4.28%	4.70	4.91	4.88	4.85	5.02	4.89	0	1	3	10	11	8	11
Rating of science laboratories	-5.37%	4.76	5.03	5.10	4.86	5.16	5.00	0	0	4	5	5	7	23
Music facilities	1.10%	4.84	4.79	4.56	4.72	4.92	4.95	0	0	2	4	9	4	25
Drama facilities	3.88%	3.88	3.74	3.59	3.95	3.85	3.55	2	1	3	6	2	3	27
Art facilities	-12.63%	3.65	4.18	3.94	4.14	4.26	4.37	2	2	4	4	3	2	27
Recreational facilities in Student Act. Center	-7.62%	4.67	5.06	4.89	4.94	5.22	5.17	0	3	0	7	7	7	20
Recreational facilities in old Student Center	-12.96%	3.61	4.15	4.28	4.07	4.21	4.03	4	4	4	2	4	5	21
Outdoor recreational facilities	-5.32%	4.14	4.37	4.41	4.40	4.33	4.35	0	5	2	4	8	3	22
Study facilities for commuter students	-7.64%	4.20	4.55	4.81	4.57	4.86	3.95	0	3	3	2	3	4	29
Lounge & recreational facilities for commuters	-17.85%	3.75	4.57	4.91	4.65	4.94	3.76	1	3	4	2	4	2	28

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FOOD SERVICES														
Quality of food in downstairs cafeteria	-16.16%	3.97	4.74	4.67	4.60	4.94	4.73	4	4	3	8	9	6	10
Variety of food in downstairs cafeteria	-15.38%	3.85	4.55	4.48	4.23	4.89	4.60	3	7	4	5	9	6	10
Quality of food in upstairs Food Court	-18.70%	4.12	5.07	4.89	5.00	5.21	5.17	1	5	2	7	5	6	18
Variety of food in upstairs Food Court	-21.20%	3.81	4.84	4.79	4.63	4.98	4.94	3	4	4	5	5	5	18
Overall service	-15.79%	4.24	5.04	4.85	4.90	5.23	5.16	1	4	4	9	8	7	11
Friendliness of staff	-11.47%	4.71	5.32	5.03	5.23	5.50	5.52	0	5	4	3	7	15	10
The cafeteria/food court hours	-12.75%	4.21	4.83	4.58	4.68	5.13	4.91	5	2	1	9	6	10	11
Vending outlets	-4.75%	4.26	4.47	4.09	4.21	4.87	4.72	3	1	2	5	6	6	21
CAMPUS POST OFFICE														
Rate the campus mail/package service	4.08%	5.55	5.33	5.29	5.29	5.28	5.47	0	0	0	4	10	24	6
Campus phone service	3.00%	4.90	4.76	4.61	4.73	4.78	4.91	2	2	1	6	12	17	4
Lost and found service	3.64%	5.41	5.22	5.29	5.26	5.07	5.26	0	1	0	3	10	18	12
Friendliness of post office staff	0.05%	5.42	5.42	5.29	5.41	5.40	5.57	0	0	2	2	13	21	6
CAMPUS STORE														
Availability of textbooks	-2.74%	4.97	5.11	5.12	5.24	5.03	5.05	0	0	3	7	9	11	14
Other educational material	-1.24%	4.97	5.03	4.92	5.09	5.00	5.12	0	0	4	7	8	13	12
Other reading material	-4.12%	4.48	4.67	4.70	4.50	4.81	4.68	1	3	4	6	4	11	15
School and office supplies	-2.35%	4.88	5.00	4.87	5.00	5.05	5.07	0	4	2	6	15	16	1
Snack items	-1.14%	4.97	5.03	4.81	4.92	4.98	5.40	0	3	2	4	14	15	6
Gifts	-0.05%	4.78	4.78	4.58	4.74	4.79	5.02	1	3	2	5	12	13	8
Clothing	-1.22%	4.84	4.90	4.89	4.90	4.81	5.00	0	4	2	7	15	15	1
General product quality	0.29%	5.10	5.09	5.16	5.00	5.02	5.16	0	2	1	6	15	17	3
General product availability	1.02%	4.93	4.88	4.79	4.95	4.82	4.96	1	0	3	8	15	14	3
General product selection	1.91%	4.93	4.84	4.87	4.87	4.68	4.93	1	1	2	8	14	15	3
Buyback purchases	-0.32%	4.66	4.68	4.83	4.55	4.68	4.64	1	1	2	9	7	9	15
Pricing	0.22%	4.49	4.48	4.43	4.46	4.53	4.50	2	3	4	11	10	13	1
Hours of operation	-6.68%	4.68	5.02	5.03	4.94	4.97	5.12	1	5	1	6	15	13	3
Quality of service offered	-1.14%	5.19	5.25	5.25	5.20	5.19	5.36	0	1	3	6	11	22	1
VARIOUS STUDENT SERVICES & STAFF														
Student Affairs staff	0.20%	5.05	5.04	5.25	4.91	5.04	4.96	0	1	1	9	11	15	7
Institutional Research	5.09%	5.47	5.21	5.34	5.23	5.11	5.14	0	1	0	4	8	23	8
Access to IR information (i.e., Fact Book)	3.20%	5.32	5.16	5.24	5.11	5.13	5.14	0	1	1	5	7	20	10
Applicability of IR information to decision making	3.27%	5.13	4.97	5.24	4.97	4.77	4.89	0	0	3	6	7	15	13
Counseling Center	2.82%	5.19	5.05	5.07	4.89	5.09	5.14	0	0	2	4	9	12	17
Disability Support Services	-1.50%	4.92	5.00	5.08	4.91	4.84	5.15	0	0	3	4	10	7	20

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Career Planning & Placement Center	-2.94%	4.70	4.84	4.81	4.62	4.88	5.06	0	3	2	5	8	9	17
Diagnostic testing services	-1.82%	4.72	4.81	4.82	4.77	4.85	4.79	0	1	1	6	5	5	26
Tutoring services	-5.65%	4.68	4.96	5.00	4.96	5.03	4.85	1	2	1	3	8	7	22
Health services	-4.63%	4.33	4.54	4.53	4.30	4.76	4.57	1	3	3	6	8	6	17
Information on contacting emergency medical personnel	8.34%	4.71	4.35	4.44	4.27	4.42	4.26	1	0	4	5	10	8	16
Computer laboratory facilities	-3.90%	4.62	4.81	4.87	4.77	4.93	4.66	1	0	3	9	9	7	15
Availability of computers and printers	0.70%	4.70	4.67	4.80	4.41	4.77	4.69	0	0	6	6	10	8	14
Access to the internet	6.03%	5.14	4.85	4.90	4.76	4.98	4.75	0	1	2	5	11	16	9
Computer assistance and instruction	5.70%	4.82	4.56	4.56	4.50	4.53	4.65	0	0	3	9	7	9	16
Intercollegiate athletic opportunities	1.47%	5.00	4.93	5.00	4.84	5.12	4.75	0	0	1	5	9	6	23
Intramural program	-1.71%	4.59	4.67	4.65	4.87	4.87	4.29	1	1	2	2	6	5	27
Enforcement of rules & regulations concerning student behavior	2.52%	4.58	4.47	4.39	4.43	4.35	4.70	0	2	2	12	7	8	13
Student judicial process	0.27%	4.58	4.57	4.38	4.64	4.58	4.67	1	0	4	6	6	7	20
Procedures to address formal complaints	-5.00%	4.37	4.60	4.63	4.56	4.73	4.48	2	0	4	8	7	6	17
Clubs and other student organizations	-6.34%	4.25	4.54	4.50	4.53	4.64	4.48	1	3	3	6	5	6	20
Publications for students	0.43%	4.09	4.07	4.04	4.13	4.25	3.87	1	5	2	4	6	5	21
Christian values across the campus (See Line 151)	-2.12%	4.38	4.48	4.44	4.41	4.54	4.51	1	4	1	13	11	7	7
Cultural opportunities	-3.94%	4.15	4.32	4.41	4.27	4.20	4.40	2	6	3	6	7	9	11
Opportunities of multicultural interaction (See line 153)	-5.83%	4.12	4.38	4.65	4.34	4.18	4.33	2	5	6	6	5	10	10
Number of student activities	-13.52%	3.71	4.29	4.50	4.31	4.12	4.23	4	3	7	3	6	5	16
PARKING AND SECURITY														
Parking facilities	-7.64%	4.38	4.74	4.60	4.67	4.84	4.86	1	4	5	10	10	10	4
Security walking on campus	-0.29%	4.34	4.35	4.29	4.37	4.30	4.45	2	3	6	5	9	10	9
Security in dormitories	4.30%	4.31	4.13	4.22	4.18	4.13	4.00	0	2	4	2	4	4	28
Security in classrooms	4.03%	4.71	4.53	4.52	4.45	4.62	4.52	1	1	3	4	6	9	20
Information on contacting security	5.01%	4.56	4.34	4.44	4.47	4.18	4.28	1	1	6	8	10	10	8
Overall security services	4.13%	4.54	4.36	4.38	4.32	4.48	4.26	1	0	7	9	11	9	7
TECHNOLOGY														
Technology to improve classroom instruction	-0.68%	4.41	4.44	4.57	4.14	4.36	4.69	0	3	6	6	10	7	12
Technology Dept. courtesy	7.72%	5.23	4.86	4.70	4.67	4.90	5.15	0	1	1	8	11	22	1
Technology Dept. communication	10.80%	5.18	4.68	4.60	4.46	4.70	4.94	1	0	2	7	12	22	0
Technology Dept. efficiency	4.28%	4.93	4.73	4.97	4.37	4.69	4.88	1	3	1	9	10	20	0
Technology Dept. supportiveness	8.19%	5.05	4.67	4.71	4.35	4.70	4.91	1	0	3	8	13	19	0
Technology Dept. quality of service	7.36%	5.07	4.72	4.68	4.49	4.72	5.00	1	0	3	7	14	19	0
Technology Dept. information availability	7.99%	5.00	4.63	4.76	4.28	4.66	4.82	1	0	2	9	15	16	1