

# Staff

2007 Survey Results by Rank			2007 N=44	NA	R
1	CAMPUS POST OFFICE	Rate the campus mail/package service	5.55	6	86.36%
2	VARIOUS STUDENT SERVICES & STAFF	Institutional Research	5.47	8	81.82%
3	LIBRARY	Library orientation session	5.47	25	43.18%
4	LIBRARY	Reference assistance	5.42	18	59.09%
5	EMPLOYEE BENEFITS	Credit union	5.42	32	27.27%
6	CAMPUS POST OFFICE	Friendliness of post office staff	5.42	6	86.36%
7	CAMPUS POST OFFICE	Lost and found service	5.41	12	72.73%
8	LIBRARY	Interlibrary loan services	5.40	24	45.45%
9	VARIOUS STUDENT SERVICES & STAFF	Access to IR information (i.e., Fact Book)	5.32	10	77.27%
10	EMPLOYEE BENEFITS	Reduced rate meals	5.31	8	81.82%
11	LIBRARY	Library Procedures	5.29	16	63.64%
12	LIBRARY	Circulating/reserve services	5.25	24	45.45%
13	TECHNOLOGY	Technology Dept. courtesy	5.23	1	97.73%
14	LIBRARY	Rate the Library Staff	5.21	5	88.64%
15	EMPLOYEE BENEFITS	Long term disability	5.21	15	65.91%
16	VARIOUS STUDENT SERVICES & STAFF	Counseling Center	5.19	17	61.36%
17	EMPLOYEE BENEFITS	Vacation and sick leave	5.19	2	95.45%
18	CAMPUS STORE	Quality of service offered	5.19	1	97.73%
19	TECHNOLOGY	Technology Dept. communication	5.18	0	100.00%
20	EMPLOYEE BENEFITS	Retirement program	5.18	10	77.27%
21	BREWTON-PARKER COLLEGE ADMINISTRATION	The supervisors' evaluation of your performance	5.18	6	86.36%
22	BREWTON-PARKER COLLEGE ADMINISTRATION	Direct supervisor (i.e., division chair)	5.18	0	100.00%
23	BREWTON-PARKER COLLEGE ADMINISTRATION	The VP for Finance & Administration	5.15	4	90.91%
24	VARIOUS STUDENT SERVICES & STAFF	Access to the internet	5.14	9	79.55%
25	LIBRARY	Library facilities	5.14	16	63.64%
26	VARIOUS STUDENT SERVICES & STAFF	Applicability of IR information to decision making	5.13	13	70.45%
27	LIBRARY	Operating hours	5.12	18	59.09%
28	EMPLOYEE BENEFITS	Flexible benefits plan	5.10	14	68.18%
29	CAMPUS STORE	General product quality	5.10	3	93.18%
30	EMPLOYEE BENEFITS	Employee scholarship plan	5.08	18	59.09%
31	TECHNOLOGY	Technology Dept. quality of service	5.07	0	100.00%
32	VARIOUS STUDENT SERVICES & STAFF	Student Affairs staff	5.05	7	84.09%
33	TECHNOLOGY	Technology Dept. supportiveness	5.05	0	100.00%
34	VARIOUS STUDENT SERVICES & STAFF	Intercollegiate athletic opportunities	5.00	23	47.73%
35	TECHNOLOGY	Technology Dept. information availability	5.00	1	97.73%
36	LIBRARY	Library equipment (i.e., microfilm readers, etc.)	5.00	25	43.18%
37	LIBRARY	Electronic databases (i.e., GALILEO)	5.00	18	59.09%
38	EMPLOYEE BENEFITS	Life insurance program	5.00	4	90.91%
39	CAMPUS STORE	Snack items	4.97	6	86.36%
40	CAMPUS STORE	Other educational material	4.97	12	72.73%
41	CAMPUS STORE	Availability of textbooks	4.97	14	68.18%
42	BREWTON-PARKER COLLEGE ADMINISTRATION	The VP for College Advancement	4.97	5	88.64%

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43	TECHNOLOGY	Technology Dept. efficiency	4.93	0	100.00%
44	CAMPUS STORE	General product selection	4.93	3	93.18%
45	CAMPUS STORE	General product availability	4.93	3	93.18%
46	VARIOUS STUDENT SERVICES & STAFF	Disability Support Services	4.92	20	54.55%
47	LIBRARY	Adequate resources for assignments	4.92	18	59.09%
48	CAMPUS POST OFFICE	Campus phone service	4.90	4	90.91%
49	BREWTON-PARKER COLLEGE ADMINISTRATION	Executive Director for Church Relations	4.90	4	90.91%
50	CAMPUS STORE	School and office supplies	4.88	1	97.73%
51	LIBRARY	Computer access to collections	4.87	21	52.27%
52	PLANT OPERATIONS AND FACILITIES	Music facilities	4.84	25	43.18%
53	CAMPUS STORE	Clothing	4.84	1	97.73%
54	LIBRARY	Archives collection	4.83	26	40.91%
55	VARIOUS STUDENT SERVICES & STAFF	Computer assistance and instruction	4.82	16	63.64%
56	EMPLOYEE BENEFITS	Health insurance claim processing	4.81	8	81.82%
57	EMPLOYEE BENEFITS	Health insurance program	4.78	8	81.82%
58	CAMPUS STORE	Gifts	4.78	8	81.82%
59	COLLEGE PURPOSES AND OPPORTUNITIES	Accuracy/completeness of purpose statements in college publications	4.77	1	97.73%
60	PLANT OPERATIONS AND FACILITIES	Rating of science laboratories	4.76	23	47.73%
61	COLLEGE PURPOSES AND OPPORTUNITIES	College's articulation of missions/goals	4.75	0	100.00%
62	QUALITY OF WORK LIFE	Satisfaction with work	4.73	0	100.00%
63	VARIOUS STUDENT SERVICES & STAFF	Diagnostic testing services	4.72	26	40.91%
64	VARIOUS STUDENT SERVICES & STAFF	Information on contacting emergency medical personnel	4.71	16	63.64%
65	PARKING AND SECURITY	Security in classrooms	4.71	20	54.55%
66	FOOD SERVICES	Friendliness of staff	4.71	10	77.27%
67	EMPLOYEE BENEFITS	Prescription drug program	4.71	9	79.55%
68	VARIOUS STUDENT SERVICES & STAFF	Career Planning & Placement Center	4.70	17	61.36%
69	VARIOUS STUDENT SERVICES & STAFF	Availability of computers and printers	4.70	14	68.18%
70	PLANT OPERATIONS AND FACILITIES	Overall rating of class rooms	4.70	11	75.00%
71	VARIOUS STUDENT SERVICES & STAFF	Tutoring services	4.68	22	50.00%
72	CAMPUS STORE	Hours of operation	4.68	3	93.18%
73	PLANT OPERATIONS AND FACILITIES	Recreational facilities in Student Act. Center	4.67	20	54.55%
74	CAMPUS STORE	Buyback purchases	4.66	15	65.91%
75	VARIOUS STUDENT SERVICES & STAFF	Computer laboratory facilities	4.62	15	65.91%
76	BREWTON-PARKER COLLEGE ADMINISTRATION	The President	4.61	0	100.00%
77	VARIOUS STUDENT SERVICES & STAFF	Intramural program	4.59	27	38.64%
78	QUALITY OF WORK LIFE	Overall employment satisfaction	4.59	0	100.00%
79	BREWTON-PARKER COLLEGE ADMINISTRATION	The Provost	4.59	0	100.00%
80	VARIOUS STUDENT SERVICES & STAFF	Student judicial process	4.58	20	54.55%
81	VARIOUS STUDENT SERVICES & STAFF	Enforcement of rules & regulations concerning student behavior	4.58	13	70.45%
82	PLANT OPERATIONS AND FACILITIES	Rate the timeliness of response to maintenance requests	4.56	8	81.82%
83	PARKING AND SECURITY	Information on contacting security	4.56	8	81.82%

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84	PLANT OPERATIONS AND FACILITIES	Maintenance of class rooms	4.55	13	70.45%
85	PARKING AND SECURITY	Overall security services	4.54	7	84.09%
86	QUALITY OF WORK LIFE	Personal reimbursements timely	4.53	10	77.27%
87	EMPLOYEE BENEFITS	Participating provider organization	4.53	8	81.82%
88	COLLEGE PURPOSES AND OPPORTUNITIES	Opportunity to articulate moral issues in current events within college community	4.51	3	93.18%
89	BREWTON-PARKER COLLEGE ADMINISTRATION	Overall satisfaction with administration	4.50	0	100.00%
90	CAMPUS STORE	Pricing	4.49	1	97.73%
91	CAMPUS STORE	Other reading material	4.48	15	65.91%
92	QUALITY OF WORK LIFE	Teaching/work load requirements	4.43	0	100.00%
93	TECHNOLOGY	Technology to improve classroom instruction	4.41	12	72.73%
94	VARIOUS STUDENT SERVICES & STAFF	Christian values across the campus (See Line 151)	4.38	7	84.09%
95	PARKING AND SECURITY	Parking facilities	4.38	4	90.91%
96	VARIOUS STUDENT SERVICES & STAFF	Procedures to address formal complaints	4.37	17	61.36%
97	EMPLOYEE BENEFITS	Dental insurance	4.37	17	61.36%
98	QUALITY OF WORK LIFE	Process for hiring & recruiting professors/staff	4.36	5	88.64%
99	PARKING AND SECURITY	Security walking on campus	4.34	9	79.55%
100	VARIOUS STUDENT SERVICES & STAFF	Health services	4.33	17	61.36%
101	BREWTON-PARKER COLLEGE ADMINISTRATION	The administration's responsiveness to & communication about your concerns	4.33	2	95.45%
102	PARKING AND SECURITY	Security in dormitories	4.31	28	36.36%
103	COLLEGE PURPOSES AND OPPORTUNITIES	Opportunity for multicultural interaction	4.30	0	100.00%
104	FOOD SERVICES	Vending outlets	4.26	21	52.27%
105	BREWTON-PARKER COLLEGE ADMINISTRATION	The administration informing you of relevant problems and decisions	4.26	1	97.73%
106	VARIOUS STUDENT SERVICES & STAFF	Clubs and other student organizations	4.25	20	54.55%
107	FOOD SERVICES	Overall service	4.24	11	75.00%
108	FOOD SERVICES	The cafeteria/food court hours	4.21	11	75.00%
109	PLANT OPERATIONS AND FACILITIES	Study facilities for commuter students	4.20	29	34.09%
110	COLLEGE PURPOSES AND OPPORTUNITIES	Presence of Christian values across campus community	4.20	0	100.00%
111	VARIOUS STUDENT SERVICES & STAFF	Cultural opportunities	4.15	11	75.00%
112	PLANT OPERATIONS AND FACILITIES	Outdoor recreational facilities	4.14	22	50.00%
113	VARIOUS STUDENT SERVICES & STAFF	Opportunities of multicultural interaction (See line 153)	4.12	10	77.27%
114	FOOD SERVICES	Quality of food in upstairs Food Court	4.12	18	59.09%
115	VARIOUS STUDENT SERVICES & STAFF	Publications for students	4.09	21	52.27%
116	QUALITY OF WORK LIFE	Tenure & promotion process	4.00	9	79.55%
117	BREWTON-PARKER COLLEGE ADMINISTRATION	Your involvement in decision making	4.00	1	97.73%
118	FOOD SERVICES	Quality of food in downstairs cafeteria	3.97	10	77.27%
119	PLANT OPERATIONS AND FACILITIES	Drama facilities	3.88	27	38.64%
120	QUALITY OF WORK LIFE	Support for professional development	3.85	4	90.91%
121	FOOD SERVICES	Variety of food in downstairs cafeteria	3.85	10	77.27%
122	FOOD SERVICES	Variety of food in upstairs Food Court	3.81	18	59.09%
123	PLANT OPERATIONS AND FACILITIES	Lounge & recreational facilities for commuters	3.75	28	36.36%
124	VARIOUS STUDENT SERVICES & STAFF	Number of student activities	3.71	16	63.64%

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125	PLANT OPERATIONS AND FACILITIES	Art facilities	3.65	27	38.64%
126	PLANT OPERATIONS AND FACILITIES	Recreational facilities in old Student Center	3.61	21	52.27%
127	QUALITY OF WORK LIFE	Overall college financial resources	3.43	4	90.91%
128	QUALITY OF WORK LIFE	Salary	3.30	0	100.00%